

## STATE OF TENNESSEE DEPARTMENT OF COMMERCE AND INSURANCE BOARD OF FUNERAL DIRECTORS AND EMBALMERS

500 JAMES ROBERTSON PARKWAY, SECOND FLOOR NASHVILLE, TENNESSEE 37243-1144 PHONE (615) 741-5062 FAX (615) 532-1903

www.state.tn.us/commerce/boards/funeral

# BOARD MEETING AGENDA MARCH 14, 2006, 10:00 A.M. (CENTRAL TIME) DAVY CROCKETT TOWER, CONFERENCE ROOM 160 NASHVILLE, TENNESSEE

CALL TO ORDER AT		BY	
ROLL CALL:			
	BOARD MEMBERS	PRESENT	ABSENT
APPROVAL OF I	RALPH BUCKNER DANNY COOK BOB FOSTER WENDY HELLUM DAVID MURPHY STEPHEN MURPHY NANCY VINCENT	ARY 10, 2006	
MOTION	SECOND		PASS/FAIL
APPROVAL OF INDIVIDUAL LICENSES:			
JEREMY DAVID LEBANON, TN	LEDFORD	FUNE	RAL DIRECTOR
Mr. Ledford completed his apprenticeship at Brentwood-Roesch-Patton Funeral Home in Brentwood under the supervision of Alfred E. Knight, III, Funeral Director license #4935 and Embalmer license #4934. Mr. Ledford passed the Tennessee Funeral Director Exam on January 14, 2006 and the Tennessee Laws and Rules Exam on November 14, 2005.			

MOTION	SECOND	PASS/FAIL
JOE F. SISTARE BARTLETT, TN		FUNERAL DIRECTOR
in Memphis under the s and Embalmer license	upervision of Susan T #4197. Mr. Sistare լ	rest Hill Funeral Home and Memorial Park T. Roney, Funeral Director license #4138 passed the Tennessee Funeral Director see Laws and Rules Exam on January 14,
MOTION	SECOND	PASS/FAIL
RANDY THOMAS STOE GOODLETTSVILLE, TN	CKER	FUNERAL DIRECTOR
under the supervision of	f Jerry L. Hunt, Funer Funeral Director Exam	Madison Funeral Home, LLC, in Madison ral Director license #2530. Mr. Stoecker on January 14, 2006 and the Tennessee
MOTION	SECOND	PASS/FAIL
GEORGE EDWARD WILL SPENCER, TN		FUNERAL DIRECTOR
the supervision of Danie	el H. Ewton, Sr., Fune Funeral Director Ex	wton Funeral Home, Inc., in Dunlap under tral Director license #2526. Mr. Williams xam on November 14, 2005 and the 14, 2006.
MOTION	SECOND	PASS/FAIL
KRISTI LEE SELLARS NASHVILLE, TN		FUNERAL DIRECTOR/EMBALMER
Juliet under the supervi Embalmer license #4072	sion of Tracey H. Bo 2. Ms. Sellars passed	Bond Memorial Chapel, LLC, in Mount and, Funeral Director license #3930 and I the National Board Exam on December Exam on February 11, 2006.
MOTION	SECOND	PASS/FAIL

## JAMES ANDREW STATON RICEVILLE, TN

#### FUNERAL DIRECTOR/EMBALMER

MOTION	SECOND	PASS/FAIL
Mr. Brosnan is currently I Director license #FD01472 September 24, 1999 and v	8L. Mr. Brosnan was issued a dua nber 15, 2000. He	ommonwealth of Pennsylvania, Funeral passed the National Board Exam on license by the Pennsylvania Board of passed the Tennessee Laws and Rules
JAMES PATRICK BROSNA CHURCH HILL, TN	AN	FUNERAL DIRECTOR/EMBALMER RECIPROCITY
MOTION	SECOND	PASS/FAIL
#4390 and Embalmer licens August 15, 2005 and his	se #2378. Mr. Hug licenses were is ectors on August 29	e of Arkansas, Funeral Director license thes passed the National Board Exam on sued by the Arkansas State Board of 9, 2005. He passed the Tennessee Laws
BOBBY R. HUGHES MEMPHIS, TN		FUNERAL DIRECTOR/EMBALMER RECIPROCITY
MOTION	SECOND	PASS/FAIL
supervision of William Gler	nn Varble, Funera passed the Nationa	unter Funeral Home in Sparta under the I Director license #2921 and Embalmer I Board Exam on December 19, 2005 and ary 7, 2006.
JEFF L. WILSON SPARTA, TN		FUNERAL DIRECTOR/EMBALMER
MOTION	SECOND	PASS/FAIL
•	the National Boa	rd Exam on December 8, 2005 and the
		ke Funeral Home in Cleveland under the ctor license #5282 and Embalmer license

## JAMES MICHAEL VANTREASE BOWLING GREEN, KENTUCKY

### FUNERAL DIRECTOR/EMBALMER REAPPLICATION

Mr. Vantrease previously held licenses in the State of Tennessee as a Funeral Director, license #4491 and as an Embalmer, license #4492. These licenses were issued December 16, 1994 and expired December 30, 2002. In consideration for approval of his reapplication, Mr. Vantrease passed the Tennessee Laws and Rules Exam on January 14, 2006 and completed ten hours of continuing education by an approved provider on December 23, 2005.

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MOTION	SECOND	PASS/FAIL
APPROVAL OF EST	ABLISHMENT LICENSES	3:
ELLIS FUNERAL HO NASHVILLE, TN	ME	NAME CHANGE Ownership: Corporation
and Cremation S	<b>ervice</b> and retain licens neral Service Inc., in Nash	ame changed to <b>Ellis Funeral Home</b> e #775. The establishment is owned by nville, TN. The manager will be Robert H
MOTION	SECOND	PASS/FAIL
HOOPER-REED FUN WHITWELL, TN	ERAL HOME	NAME & LOCATION CHANGES Ownership: Corporation
and retain license #8 Whitwell to 11675 Hion Funeral Home, Inc.,	20. The establishment ghway 28, Whitwell. The	ame changed to <b>Reed Funeral Home</b> is moving from 2045 North Main Street establishment is owned by The Putnam nanager will be Heather Reed Housley license #5313.
MOTION	SECOND	PASS/FAIL
ANDERSON & ANDE FUNERAL HOME, IN GALLATIN, TN	RSON	NAME & OWNERSHIP CHANGES New Ownership: Corporation

This establishment is owned by Family Heritage Funeral Home, Inc., Gallatin, TN. The officers of this corporation are Charles A. Alexander, President, and Sue Newby Alexander, Secretary/Treasurer. The manager will be Sue Newby Alexander, Funeral Director license #3697. The new ownership would like the establishment name changed to **Family Heritage Funeral Home** and retain establishment license #1111.

MOTION	SECOND	PASS/FAIL	
BOND MEMORIAL CHAPEL, LLC MOUNT JULIET, TN		NAME & OWNERSHIP CHANGES New Ownership: Corporation	
of the corporation Secretary/Treasurer. Director license #394	are Andy Bond, Pre The manager will be 9 and Embalmer license	ses, Inc., in Mount Juliet, TN. The officers sident and CEO and Tracey Bond James Anthony (Andy) Bond, Funera #4110. The new ownership would like the norial Chapel and retain establishmen	
MOTION	SECOND	PASS/FAIL	
CROSS FUNERAL H LAFOLLETTE, TN	HOME, INC.	CHANGE OF OWNERSHIP New Ownership: Corporation	
Tennessee. The off Smith, Secretary. The	icers of the corporation a	neral Home, Incorporated, of LaFollette are Terry Smith, President and Brenda J nee Smith, Funeral Director license #3514 ablishment license #233	
MOTION	SECOND	PASS/FAIL	
LYNCHBURG FUNE LYNCHBURG, TN	RAL HOME	CHANGE OF OWNERSHIP New Ownership: LLC	
limited liability comp Gamble. The mana The new ownership	oany are Jeffrey Mark G ger will be Pamela Gamb	uneral Home, LLC. The members of this samble, Kent R. Gamble and Bettye Jule Grant, Funeral Director license #4930 shment name changed to <b>Lynchburg</b> ent license #861.	
MOTION	SECOND	PASS/FAIL	
CLICK FUNERAL HO HARDIN VALLEY CI KNOXVILLE, TN	OME AND CREMATIONS HAPEL	NEW ESTABLISHMENT Ownership: LLC	

This establishment is owned by Click Funeral Service, LLC of Knoxville, TN. The members of this Limited Liability Company are Larry Click, Chief Manager and Linda Parton, Secretary. The manager will be James Samuel Johnson, Funeral Director

MOTION	SECOND	PASS/FAIL
DIXIE FUNERAL HOME GRAND JUNCTION, TN		NEW ESTABLISHMENT Ownership: Proprietorship
		iller of Bolivar, TN. The manager will be 58 and Embalmer license #3957.
MOTION	SECOND	PASS/FAIL
GRANT FUNERAL SERVI ESTILL SPRINGS, TN	CES	NEW ESTABLISHMENT Ownership: Partnership
	ager will be Walter G	len Grant and Pamela Grant both of Glen Grant, Funeral Director license #2653
MOTION	SECOND	PASS/FAIL
MURFREESBORO FUNER AND CREMATION SERVI MURFREESBORO, TN	_	NEW ESTABLISHMENT Ownership: Corporation
The officers of the corpo	oration are Allen B	Funeral Home, Inc., in Murfreesboro, TN aumstein, President and Melissa Spryin, Funeral Director license #4177.
MOTION	SECOND	PASS/FAIL
R. A. CLARK FUNERAL S BRISTOL, TN	ERVICE, INC.	NEW ESTABLISHMENT Ownership: Corporation
officers of the corporation Clark, General Manager a	are Richard A. Cland Travis E. Clark,	Funeral Service, Inc. in Bristol, TN. The ark, President and Chairman, Mitchell L Secretary and Treasurer. The manage e #3707 and Embalmer license #3919.

#### **LEGAL REPORT:**

LAUREN KITCHELL, STAFF ATTORNEY

- 1. Notice of Suspension Delinquent Child Support
- 2. Legal Case Report

#### **STAFF REPORT:**

ROBERT B. GRIBBLE, EXECUTIVE DIRECTOR

#### 1. Closed Establishments:

There have been two establishments closed since the last board meeting.

#### Victory Funeral Home, Inc. – Memphis, TN

The office received a letter from Dorothy E. DeWalt, President of Victory Funeral Home, Inc., stating the establishment located at 845 Marechalneil Street closed effective January 10, 2006, upon the Board's approval of a new establishment license for Auston-Victory Funeral Home at this location.

Roesch-Patton-Austin-Bracey-Charlton Funeral Home – Nashville, TN
 The office received a facsimile on February 21, 2006, from Jeff L. Duffer, the general manager, stating the establishment located at 1715 Broadway closed effective February 21, 2006.

#### 2. Disciplinary Actions:

The Board has previously approved the consent orders and civil penalties. The Consent Orders have been signed and the civil penalties paid by the respondents with exception of a payment plan for the first complaint. The executive director requests the Board's acceptance of the following consent orders.

Complaint No. 2005024531

Violation: Failure to provide statutorily required crematory disclosures,

failure to list reason for embalming on the statement of funeral goods and services selected, improper ventilation and an extreme unsanitary condition of the embalming/preparation room and failure to make available for inspection the license of a funeral

director and embalmer

Action: \$2000 Civil Penalty

Complaint No. 2005026481

Violation: Immoral or unprofessional conduct and misrepresentation or fraud

in the conduct of the business of the funeral establishment – forgery of a signature on a preneed policy without authorization to

do so

Action: \$2000 Civil Penalty

Complaint No. 2005026391

Violation: Immoral or unprofessional conduct – payment directly or

indirectly, or caused to be paid directly or indirectly any sum of money or other valuable consideration for the securing of business

or for obtaining authority to dispose of dead human bodies

Action: \$1000 Civil Penalty

Complaint No. 2005028101

Violation: Failure to place required permanent identification device in the

cremains of a decedent, failure to provide statutorily required crematory disclosures and failure to provide written receipt for

cremated remains on another decedent

Action: \$1500 Civil Penalty

Complaint No. 2005039471

Violation: Caskets set up in another room other than the selection room that

were being offered to the consumer in a package price which were

not listed on the casket price list

Action: \$1000 Civil Penalty

Complaint No. 2004197131

Violation: Failure to provide an itemized list of goods and services after

arrangements and immoral or unprofessional conduct – receiving full payment for a commodity and not providing the commodity for

over a year after it was paid for

Action: \$1000 Civil Penalty

Complaint No. 2005025701

Violation: Several pricing violations, failure to include an effective date on

required price lists, failure to properly provide the materials of which caskets are made and failure to place a reason for embalming on the statement of funeral goods and services

selected

Action: \$1000 Civil Penalty

Complaint No. 2005039351

Violation: Incorrect price on the general price list for graveside services, the

water in the funeral home had been turned off and the water meter was padlocked and the manager did not maintain regular hours

Action: \$1000 Civil Penalty

Complaint No. 2005039431

Violation: Failure to present required prices lists at inspection, the current

license and last inspection report of crematory was not present at time of inspection and licenses of one employee was not available

for inspection

Action: \$1000 Civil Penalty

Complaint No. 2005024911

Violation: Failure to make available for inspection the licenses of six separate

funeral directors and employees and failure to make available the

statement of funeral goods and services selected

Action: \$500 Civil Penalty

Complaint No. 2005041491

Violation: The casket and outer burial container price ranges did not match

the price ranges on the general price list, no price range for cremation, caskets in the selection room did not match casket

prices listed on the casket price list, no description of outer burial containers and the licenses of one funeral director and embalmer

were not available for inspection.

Action: \$750 Civil Penalty

Complaint No. 2005043791

Violation: Six caskets which were in the selection room were not listed on the

casket price list, a copy of the crematory license and last

crematory inspection report were not available, and the license of

one funeral director was not available

Action: \$750 Civil Penalty

Complaint No. 2005041341

Violation: Deficiencies on general price list, outer burial container price list

and statement of funeral goods and services selected, including the general price list was in book form but needed to be available to distribute to consumers, no description of items included in the traditional funeral service package and no reason for embalming

on the statement of funeral goods and services selected

Action: \$750 Civil Penalty

Complaint No. 2005042751

Violation: Deficiencies on general price list, casket price list, outer burial

container price list and statement of funeral goods and services selected and failure to affix a permanent identification device to the

decedent

Action: \$750 Civil Penalty

Complaint No. 2005028051

Violation: Deficiencies on general price list, casket price list and outer burial

container price list, failure to list caskets in the selection room on the casket price list, failure to retain changed price lists for the statutorily required period of one year after change and failure to

make establishment license available for inspection

Action: \$700 Civil Penalty

Complaint No. 2005042501

Violation: The ventilation/exhaust system in the embalming/preparation room

was not in proper working condition

Action: \$500 Civil Penalty

Complaint No. 2005042771

Violation: The general price list, casket price list, outer burial container price

list and statement of funeral goods and services selected were not available for inspection and the license of one funeral director was

not available for inspection

Action: \$500 Civil Penalty

Complaint No. 2005040051

Violation: Deficiencies on general price list and casket price list, including

improper price ranges

Action: \$500 Civil Penalty

Complaint No. 2005041861

Violation: Deficiencies on general price list, casket price list and outer burial

container price list

Action: \$500 Civil Penalty

Complaint No. 2005042431

Violation: Deficiencies on general price list, casket price list and outer burial

container price list, two outer burial containers in the selection room were not priced and two were priced higher in the selection

room than on the outer burial container price list

Action: \$500 Civil Penalty

Complaint No. 2005036821

Violation: The casket price list lacked strict specific disclosures and the

cremation authorization did not contain required statutorily

language

Action: \$500 Civil Penalty

Complaint No. 2005041671

Violation: Cremation authorizations were not in the files of two decedents,

duplication of a charge and a price discrepancy

Action: \$500 Civil Penalty

Complaint No. 20050425311

Violation: Deficiencies on price lists, including failure to include required

disclosure language on the general price list for basic services

Action: \$500 Civil Penalty

Complaint No. 2005031331

Violation: Immoral or unprofessional conduct – sending statements to

relative who never entered into a contract and was not responsible

for the bill

Action: \$500 Civil Penalty

Complaint No. 2005031341

Violation: Pricing violations, failure to list caskets in the selection room on

the casket price list and failure to affix permanent identification

device on decedent

Action: \$500 Civil Penalty

Complaint No. 2005025321

Violation: Deficiencies on price lists, including failure to include required

disclosure language on the general price list for basic services

Action: \$500 Civil Penalty

Complaint No. 2005024621

Violation: Failure to provide statutorily required crematory disclosures and

deficiencies on the casket and outer burial container price lists

Action: \$500 Civil Penalty

Complaint No. 2005025101

Violation: Failure to affix permanent identification device to decedent and

failure to make available for inspection the license of a funeral

director and embalmer

Action: \$250 Civil Penalty

Complaint No. 2005042911

Violation: The outer burial container price list did not include a description of

each container

Action: \$250 Civil Penalty

Complaint No. 2005039441

Violation: Five outer burial containers were different on the units in the

selection room than on the price list and deficiencies on the

general price list and casket price list

Action: \$250 Civil Penalty

Complaint No. 2005043361

Violation: Advertisement that listed and pictured individuals who are not

licensed as a funeral director or embalmer

Action: \$250 Civil Penalty

Complaint No. 2005025281

Violation: Failure to provide statutorily required crematory disclosures and

language describing a casket on the immediate burial section of the general price list does not agree with the language on the

casket price list

Action: \$250 Civil Penalty

Complaint No. 2005041851

Violation: A price discrepancy between the casket price list and the general

price list and failure to affix a permanent identification device on

the decedent

Action: \$250 Civil Penalty

Complaint No. 2005041391

Violation: Discrepancies on the general price list

Action: \$250 Civil Penalty

#### 3. Manager Changes

There have been seventeen establishments report manager changes since the last board meeting.

Name of Establishment	Name of New Manager
Nashville Embalming, LLC Nashville, TN	Richard Lloyd Smith
Rawlings Funeral Home	David Eric Manes
Sevierville, TN	

Woodall-Anderson & Dugger FH & Crem. Ser.	Alfred Beryl Dugger
Johnson City, TN	
Northeast Tennessee Mortuary Services	Matthew Beryl Dugger
Bluff City, TN	
W:10 (1 M ( ) 0 D ( )	
Mid-South Mortuary & Removal Service	John E. Dowling
Memphis, TN	
Highland Mem. Park, Funerals & Cremations	Jerry Wayne Taylor
Knoxville, TN	cony mayne rayler
Highland South Mem. Park, Fun. & Crem.	Damon W. Gibson
Knoxville, TN	
Highland West Mem. Park, Fun. & Crem.	Grady Tilman Rich
Knoxville, TN	
Miles and Osserta F	Lacarda Allan M
Wilson County Funeral Home & Mem. Park	Joseph Allen Moore
Lebanon, TN	
Gibson County Funeral Home	Earl M. Shaw, Jr.
Humboldt, TN	Lari M. Orlaw, Or.
Newby Funeral Home	Scotty Joe Brewer
Gallatin, TN	-
Holley-Gamble Funeral Home	Benjamin John Gamble
Caryville, TN	
Dhilling Dahingan Oa Ing Hadlay Obayal	Observa E. Warmall, On
Phillips-Robinson Co., Inc., Hadley Chapel	Charles E. Worrell, Sr.
Old Hickory, TN	
Cole & Garrett FH & Cremation Services	Donald L. Garrison
White House, TN	Donald E. Garrison
Stockdale-Malin Funeral Home	Jeffrey Clay Gaia
Camden, TN	
Pettus-Turnbo Funeral Home	Henry Clay Smith
Lawrenceburg, TN	
	B # 4 1 1 147***
Calvary Memorial Funeral Home	Durell Antoine Williams
Memphis, TN	

#### 4. Request from the Tennessee Funeral Directors Association -

Their annual convention will be Sunday, June 4 – Tuesday, June 6 at the Franklin Marriott Cool Springs in Franklin. They have requested that the Board of Funeral Directors and Embalmers hold their regular monthly meeting during the TFDA Convention on Tuesday, June 6<sup>TH</sup> from 1 P.M. to 4 P.M.

#### 5. Funeral Rules

The executive director suggests that the Board start thinking about rule changes and bring specific written ideas to the meeting in April. The director also requests the Board's approval for him to work in conjunction with the staff attorney in preparing proposed ideas for presentation to the Board at the May meeting.

#### **ADJOURN:**